



Cabo San Lucas, Mexico



Holland America Line®  
SAVOR THE JOURNEY

# HAWAII, MEXICO & PACIFIC COAST

2021-2022 PLANNER



**VOYAGES FROM SAN DIEGO AND VANCOUVER  
SEPTEMBER 2021-APRIL 2022**

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**CALL YOUR TRAVEL ADVISOR OR 1-877-SAIL HAL (1-877-724-5425),  
OR VISIT HOLLANDAMERICA.COM.**

# SOAK IN THE SUNSHINE

FROM EMERALD-GREEN VALLEYS TO AZURE SEAS WHERE WHALES JOYOUSLY BREACH – HAWAII, MEXICO AND CALIFORNIA REWARD YOUR EVERY GAZE AS DEEP-ROOTED CULTURES AND ENDLESSLY SUNNY SKIES NOURISH YOUR SOUL. EXPLORE THE PACIFIC ON OUR AWARD-WINNING CRUISES.

## CRUISE WITH THE BEST

Holland America Line is proud to consistently win the cruise industry's top honors.



# WHY HOLLAND AMERICA LINE?

WELCOME TO THE CRUISE LINE DEDICATED TO EXPLORERS, FOODIES AND MUSIC LOVERS OF ALL AGES.

## DESTINATION EXPERTISE

From towering redwoods to tantalizing tacos, there's no better way to explore Hawaii, Mexico or the Pacific Coast than on a Holland America Line cruise. Thanks to our exclusive Explorations Central® destination programming, you'll gain a deeper understanding of the places you visit with local cultural insights, insider travel tips, cooking demonstrations, unique shore excursions and more.

## UNRIVALED CULINARY EXPERIENCES

Only Holland America Line has a dedicated Culinary Council® of seven world-renowned chefs — plus experts in wine and spirits — who guide our onboard dining experiences, from the exceptional Dining Room to our specialty restaurants\*. On board, enjoy cuisine inspired by the flavors of the region; and on culinary shore excursions in partnership with *FOOD & WINE*®, try Kona coffee on the Big Island or take a hands-on cooking class at a farm in Cabo San Lucas, Mexico.

## THE BEST IN LIVE MUSIC

A great cruise deserves a great soundtrack with the best in live music, and only Holland America Line gives you so many irresistible sounds to choose from. There's music for every taste at Lincoln Center Stage, B.B. King's Blues Club, Billboard Onboard, Rolling Stone Rock Room and more\*. No matter what you choose, memorable performances from world-class musicians fill your journey with an unforgettable rhythm all its own.

## SPACIOUS, PERFECTLY SIZED SHIPS

Known for their sophisticated style, spacious public areas and wraparound decks, our perfectly sized ships are ideal for cruising the world's stunning waters and coastlines. Each Holland America Line cruise also features gracious, friendly service from a crew whose goal is to always be available but never in the way. Their genuine warmth and personalized attention earn rave reviews that turn first-time guests into loyal Mariners.

\* Dining and music venues vary by ship; see [hollandamerica.com](http://hollandamerica.com) for details.



Oahu, Hawaii

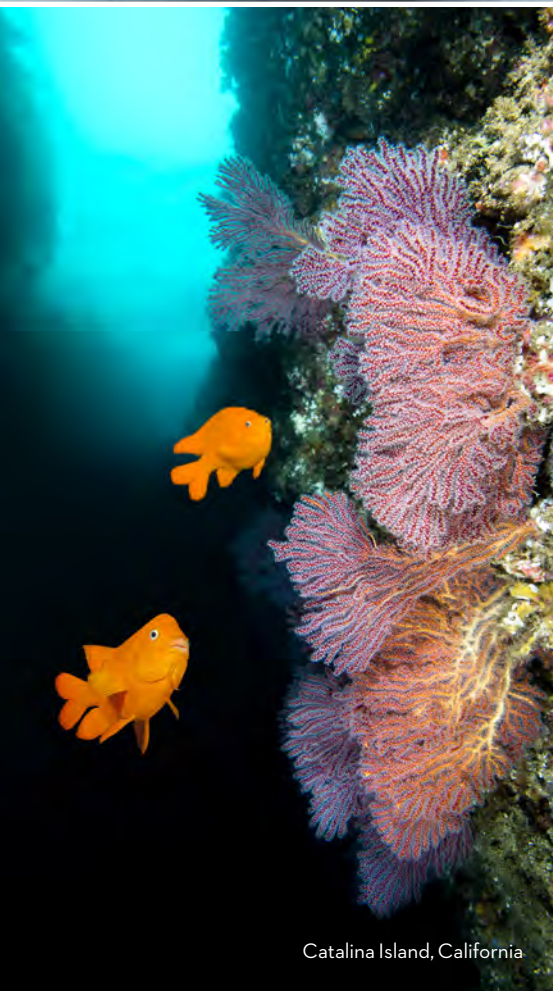




Ensenada, Mexico



Kauai, Hawaii



Catalina Island, California



La Paz, Mexico

# HAWAII, MEXICO & PACIFIC COAST

## TOP REASONS TO CRUISE WITH US IN 2021-2022

Set sail from San Diego and discover the breathtaking beaches, striking natural wonders and colorful cultures of Hawaii, Mexico or the Pacific Coast. Our award-winning ships and itineraries bring you closer to it all and inspire lasting connections with the people and places you visit.

### THE MAGNIFICENT MEXICAN RIVIERA

Featuring convenient weekend departures and Mexico's most alluring Pacific ports, our 7-day cruises invite you to embark on a carefree, sunny getaway. Explore even more on *Zuiderdam's* immersive 9- to 14-day voyages, and kayak the calm waters off Pichilingue (La Paz) or wind by rail through the Copper Canyon from Topolobampo.

### CLASSIC CALIFORNIA COAST

California beckons on our signature itinerary along the shores of the Golden State. First, soak in the natural beauty of Catalina Island (Avalon)■, where the pristine environs are best explored on a rustic trail or in a glass-bottomed boat. Then sample San Francisco's diverse culinary scene, from traditional dim sum to Michelin-starred hot spots. South of the border, in Ensenada, try some of Baja's best wines and seafood tacos before returning to San Diego.

### MORE ISLAND-HOPPING IN HAWAII

Every 2021-2022 Hawaii itinerary now includes a call in Nawiliwili on Kauai, the Garden Isle. Visit four islands and five unique ports of call in Hawaii, and experience everything from the lush valleys of Maui to the fiery landscapes of the Big Island. Plus, evening and overnight stays in Honolulu give you more time to hike up Diamond Head Crater or take in the world-famous surf scene of Oahu's North Shore.

■ Itineraries vary and the Oct 31, 2021, sailing does not visit Avalon; see [hollandamerica.com](http://hollandamerica.com) for details.

**Holland America Line cruises departing through December 31, 2021, are available for guests who have received their final dose of an approved COVID-19 vaccine at least 14 days prior to the beginning of the cruise and have proof of vaccination. See page 15 for additional details.**

# FROM CASUAL TO FINE DINING, PERFECTION IS SERVED



Whether it's a classic meal with an imaginative twist or bold new flavors inspired by places you visit, the world's best dining experiences happen here.

## FINE DINING

### The Dining Room

Our premier restaurant for breakfast, lunch or an unforgettable dinner.

### Pinnacle Grill\*

Refined and intimate, Pinnacle Grill represents the height of fine dining.

### Canaletto\*

Authentic Italian menu with classic favorites.

### Club Orange\*

Private dining venue for Club Orange™, Neptune Suite and Pinnacle Suite guests.

## CASUAL DINING

### Lido Market

A wide range of options for breakfast, lunch, dinner, snacks or grab and go.

### Dive-In

Poolside grill featuring the perfect burger, hot dogs and fries.

### New York Deli & Pizza\*

Poolside pizzeria with tasty salads, authentic thin-crust pizzas and made-to-order deli sandwiches.

### Rudi's Sel de Mer\*

A lively brasserie on *Koningsdam* offering a modern twist on classic French dishes. Other ships in Hawaii, Mexico and the Pacific Coast offer a Rudi's Sel de Mer pop-up experience in the Pinnacle Grill on select evenings.

### Tamarind\*\*

Inspired by the culinary traditions of Southeast Asia, China and Japan.

### Nami Sushi\*\*

A delectable menu from world-renowned sushi master Andy Matsuda.

### Grand Dutch Cafe\*

The perfect stop for a pint of lager or a coffee drink, along with savory snacks.

### G Gelato\*

Made fresh on board, featuring a variety of delicious flavors and styles.

\* A nominal fee is charged for lunch and/or dinner, and à la carte pricing applies in Nami Sushi.

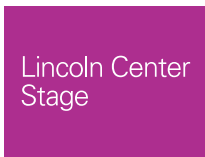
\*\* Available on select ships; see [hollandamerica.com](http://hollandamerica.com) for details.



# THE BEST IN LIVE MUSIC AND SO MUCH MORE

## MUSIC WALK®

Music Walk features unforgettable performances by world-class artists – with each venue just steps away.



### Lincoln Center Stage

Lincoln Center Stage showcases outstanding programs of chamber music, from classical to contemporary.



### B.B. King's Blues Club

Direct from Beale Street, B.B. King's All-Star Band brings the best of Memphis R&B to sea.



### Billboard Onboard

Our pianists rock the house with the hits you know and love. It's off the charts. Literally.



### Rolling Stone Rock Room<sup>■</sup>

Step into the pages of *Rolling Stone* magazine as a live band chronicles rock history.

## WORLD STAGE

Showcasing music, film, dance and more, innovation meets entertainment in the World Stage.



### Step One Dance Company

Contemporary dance and cutting-edge video technology come together with Step One Dance Company.



### BBC Earth In Concert<sup>▼</sup>

Experience the world's natural wonders through our groundbreaking concerts and films.

## MORE WAYS TO EXPLORE ON BOARD

### Explorations Central®

Get a deeper understanding of the places you'll visit through exclusive programming with our own experts and local insiders.

### The Greenhouse® Spa & Salon

Pamper yourself with one of many signature spa treatments or salon services.

### Fitness Center

Take a class or work out on cardio and weight machines. Head outdoors to the sports courts and pools.

### Port to Table Food & Drink Experiences

Join culinary experts for regionally focused cooking demos, food tastings, wine pairings and more.

### On-Demand TV

Catch up on popular movies or television shows on your in-room TV.

### Casino Action

Find games for all levels of experience as well as complimentary lessons.

■ Only available on board *Koningsdam* on Hawaii, Mexico and Pacific Coast sailings.

▼ The BBC and BBC Earth In Concert are trademarks of the British Broadcasting Corporation and are used under license. BBC logo © BBC 1996.



# Have it all.

- > SHORE EXCURSIONS
- > DRINK PACKAGE
- > SPECIALTY DINING
- > WI-FI

Our best amenities included at 50% off\*

More value and convenience — now you can **Have it all.**

Introducing a new way to experience the world of

Holland America Line while enjoying amazing savings. For one simple fare, you can enjoy a premium package that includes four high-value amenities:\*

A VALUE OF **\$99**  
US  
PER PERSON, PER DAY  
INCLUDED



## Shore Excursions

The longer you cruise, the more you can explore. Cruise 6 to 9 days and get 1 shore excursion; 10 to 20 days and get 2 shore excursions; 21 days or more and get 3 shore excursions!



## Drink Package

Choose from a large selection of wine, beer, spirits and cocktails, plus non-alcoholic options like sodas, coffees and more — with service charges included.



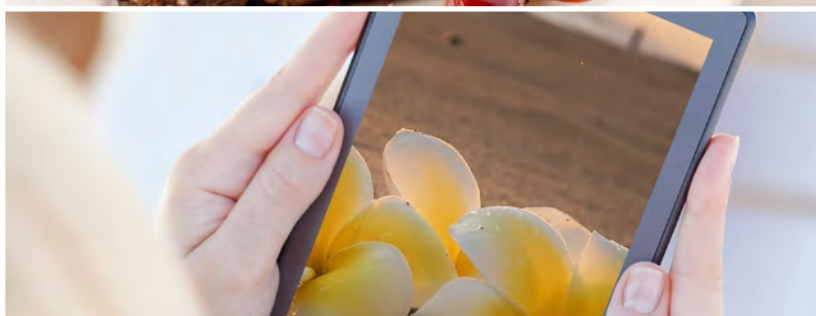
## Specialty Dining

Enhance your cruise with award-winning specialty dining at Pinnacle Grill, Canaletto or Tamarind.



## Wi-Fi

Stay connected throughout your journey. Surf the web, use social media, check email and send messages to friends and family.



## With four amenities included, every cruise is a great value

What's included by cruise length*	Shore Excursion(s) All guests in stateroom	Drink Package All guests in stateroom (Includes service charges)	Specialty Dining All guests in stateroom	Wi-Fi Guests 1 & 2 in stateroom
<b>6 to 9 days</b>	<b>1 Shore Excursion</b> (Up to US\$100 value or US\$100 off any 1 tour)	<b>Signature Beverage Package</b>	<b>1 Night Specialty Dining</b>	<b>Wi-Fi Surf Package</b>
<b>10 to 20 days</b>	<b>2 Shore Excursions</b> (Up to US\$100 value per tour or US\$100 off each of any 2 tours)	<b>Signature Beverage Package</b>	<b>2 Nights Specialty Dining</b>	<b>Wi-Fi Surf Package</b>
<b>21 days or longer</b> (Excludes Grand Voyages)	<b>3 Shore Excursions</b> (Up to US\$100 value per tour or US\$100 off each of any 3 tours)	<b>Signature Beverage Package</b>	<b>3 Nights Specialty Dining</b>	<b>Wi-Fi Surf Package</b>

\*See Terms & Conditions for details.

\*Have It All Fares are based on Promo(s) N1/U1. Featured fares are per person based on double occupancy, cruise, or Land+Sea Journeys only. Taxes, Fees & Port Expenses are additional. Have It All amenities are subject to availability, available for new bookings only, apply only to the cruise portion of Alaska Land+Sea Journeys, are not combinable with any other discounts and are not transferable or refundable. Have It All fares are applicable on select 2021, 2022 & 2023 departures. **Signature Beverage Package** has a daily limit of 15 beverages, which includes all beverages priced at US\$11.00 or lower and includes gratuities. Beverage package includes non-alcoholic beverages such as sodas and specialty coffees. Guests must order beverages one at a time and must be 21 years or older for alcoholic beverages. Sharing is not permitted. Beverage management reserves the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes purchases made in Signature Shops, Mini Bar and In-Room Dining, or beverages on Half Moon Cay. **Specialty dining** is based on cruise duration and ship type. For 6–9-day voyages, guests will receive one night at Pinnacle Grill or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill and one night at Canaletto. For 10–20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grands), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill, one night at Canaletto. Offer excludes Specialty Dining Events in the Pinnacle Grill such as Sel De Mer, De Librije and Sommelier Dinner. Reservations and dining times will be available to pre-reserve by July 7, 2021. Guests who do not choose to pre-reserve will have their dining times assigned on board, and a confirmation card will be placed in your stateroom upon embarkation day. **Shore excursion** offer is based on cruise duration. For 6–9-day voyages, guests can choose one shore excursion (up to \$100 value) or apply \$100 off any one tour. For 10–20-day voyages, guests can choose two shore excursions (up to \$100 value per tour) or apply \$100 off each of any two tours. For 21+ day voyages (excluding Grands), guests can choose three shore excursions (up to \$100 value per tour) or apply \$100 off each of any three tours. Tour value in US dollars. If excursion chosen has a value of less than \$100, you will not receive a credit of remaining value. Your shore excursion offer will be available to book pre-cruise by July 7, 2021 or may be booked onboard. If you or Holland America Line cancel a pre-cruise tour reservation (more than 3 days prior to the cruise departure), we will automatically re-issue your promotional Shore Excursion credit to be used toward another tour selection. If a shore excursion (with the promotional credit applied) is cancelled on board before the published deadline, you will be refunded any amount paid, and your promotional credit will be issued back in the form of a non-refundable onboard credit, to be used toward another tour. Shore excursion credit under this promotion is non-transferable to other guests or bookings. **WI-FI Surf Package:** surf your favorite sites including emails, sports, and news and general browsing. All onboard Internet usage is subject to Holland America Line standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device but only one device can be actively connected at a time. Upgrades are available once onboard for a single day or the remaining duration of the voyage or for adding more devices. Offer applies to guests 1 & 2 only in a stateroom. Ships' Registry: The Netherlands.

# THE ISLANDS ARE CALLING

HAWAII




Maui, Hawaii

## 2021-2022 HAWAII CRUISES

SHIP	CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
Zuiderdam	Circle Hawaii	17	San Diego	San Diego	2021: Nov 18
Koningsdam	Circle Hawaii	17	San Diego	San Diego	2022: Jan 16
Zuiderdam	Circle Hawaii	18	San Diego	San Diego	2021: Dec 5
Koningsdam	Circle Hawaii	18	San Diego	San Diego	2022: Feb 2
Koningsdam	Circle Hawaii	18	Vancouver	Vancouver	2022: Apr 10

## 2021-2022 HAWAII COLLECTORS' VOYAGES

SHIP	CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
Koningsdam	 Circle Hawaii & Mexican Riviera	25	San Diego	San Diego	2022: Feb 2

 These Collectors' Voyages combine two back-to-back itineraries to give you a more in-depth experience for an incredible value.



**CIRCLE HAWAII**  
**ROUNDTRIP SAN DIEGO**

Zuiderdam  
 2021: Nov 18



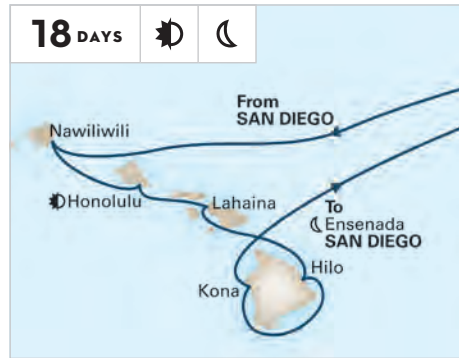
**CIRCLE HAWAII**  
**ROUNDTRIP SAN DIEGO**

Koningsdam  
 2022: Jan 16



**CIRCLE HAWAII**  
**ROUNDTRIP SAN DIEGO**

Zuiderdam  
 2021: Dec 5



**CIRCLE HAWAII**  
**ROUNDTRIP SAN DIEGO**

Koningsdam  
 2022: Feb 2



**CIRCLE HAWAII**  
**ROUNDTRIP VANCOUVER**

Koningsdam  
 2022: Apr 10

**Evening Stay.** Departure between 10:00pm and Midnight.  
**Extended Stay.** Departure leaving the next calendar day.

For the most up-to-date details and fares see [hollandamerica.com](http://hollandamerica.com).



Big Island, Hawaii



Hawaii

# WARM HOSPITALITY & STUNNING BEACHES

MEXICO



Puerto Vallarta, Mexico

## 2021-2022 MEXICO CRUISES

SHIP	CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
<i>Koningsdam</i>	Mexican Riviera	7	San Diego	San Diego	2021: Oct 17, 24; Nov 14, 21, 28; Dec 5, 12, 19★, 26★ 2022: Jan 2; Feb 20, 27; Mar 6, 13
<i>Zuiderdam</i>	Mexican Riviera	7	San Diego	San Diego	2021: Sep 25; Oct 2, 9, 30
<i>Zuiderdam</i>	Mexico & Sea of Cortez	12	San Diego	San Diego	2021: Nov 6
<i>Zuiderdam</i>	Mexico & Sea of Cortez	10	San Diego	San Diego	2021: Dec 23★ 2022: Apr 3
<i>Zuiderdam</i>	Mexico & Sea of Cortez	9	San Diego	San Diego	2022: Apr 13
<i>Zuiderdam</i>	Mexico & Sea of Cortez	14	San Diego	Vancouver	2022: Apr 13

★ Celebrate the holidays on these sailings.



**MEXICAN RIVIERA**

**ROUNDTRIP SAN DIEGO**

*Koningsdam*

**2021:** Oct 17♦, 24♦; Nov 14♦, 21, 28♦;  
Dec 5, 12♦, 19♦, 26♦

**2022:** Jan 2; Feb 20, 27; Mar 6, 13

*Zuiderdam*

**2021:** Sep 25♦; Oct 2♦, 9♦, 30♦

★ Celebrate the holidays on these sailings.  
♦ These sailings operate in reverse order; see hollandamerica.com for details.



**MEXICO & SEA OF CORTEZ**

**ROUNDTRIP SAN DIEGO/  
SAN DIEGO TO VANCOUVER**

*Zuiderdam*

**2022:**

Apr 13 9-Day Roundtrip San Diego

Apr 13 14-Day San Diego to Vancouver



**MEXICO & SEA OF CORTEZ**

**ROUNDTRIP SAN DIEGO**

*Zuiderdam*

**2021:** Dec 23★

★ Celebrate the holidays on this sailing.



**MEXICO & SEA OF CORTEZ**

**ROUNDTRIP SAN DIEGO**

*Zuiderdam*

**2022:** Apr 3



**MEXICO & SEA OF CORTEZ**

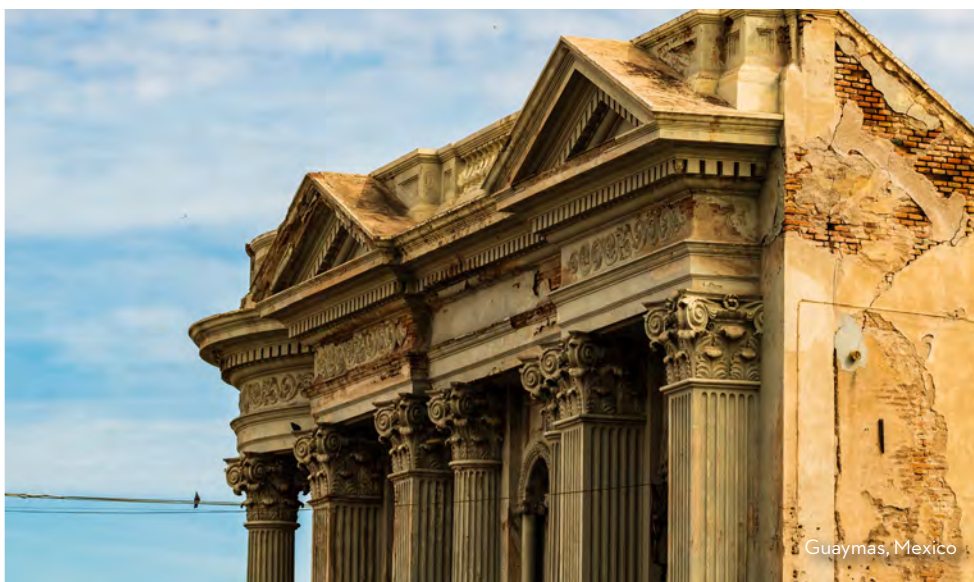
**ROUNDTRIP SAN DIEGO**

*Zuiderdam*

**2021:** Nov 6

☾ **Evening Stay.** Departure between 10:00pm and Midnight.  
🌃 **Extended Stay.** Departure leaving the next calendar day.

For the most up-to-date details and fares see hollandamerica.com.



# GOLDEN SHORES TO EMERALD FORESTS

## PACIFIC COAST



Santa Barbara, California

## 2021-2022 PACIFIC COAST CRUISES

SHIP	CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
<i>Zuiderdam</i>	Classic California Coast	7	San Diego	San Diego	2021: Sep 18; Oct 16, 23
<i>Koningsdam</i>	Classic California Coast	7	San Diego	San Diego	2021: Oct 10, 31; Nov 7 2022: Mar 20, 27
<i>Koningsdam</i>	Wine Country & Pacific Northwest	7	San Diego	Vancouver	2022: Apr 3
<i>Zuiderdam</i>	Pacific Coastal	5	San Diego	Vancouver	2022: Apr 22
<i>Eurodam</i>	Pacific Coastal	4	San Diego	Vancouver	2022: Apr 25
<i>Eurodam</i>	Pacific Coastal	1	Vancouver	Seattle	2022: Apr 29
<i>Nieuw Amsterdam</i>	Pacific Coastal	4	San Diego	Vancouver	2022: Apr 26
<i>Koningsdam</i>	Pacific Northwest	2	Vancouver	Vancouver	2022: Apr 28

FEATURED ITINERARIES



**CLASSIC CALIFORNIA COAST**

**ROUNDRIP SAN DIEGO**

*Koningsdam*  
**2021:** Oct 10\*

*Zuiderdam*  
**2021:** Sep 18; Oct 16, 23

\* Itinerary varies; see hollandamerica.com for details.

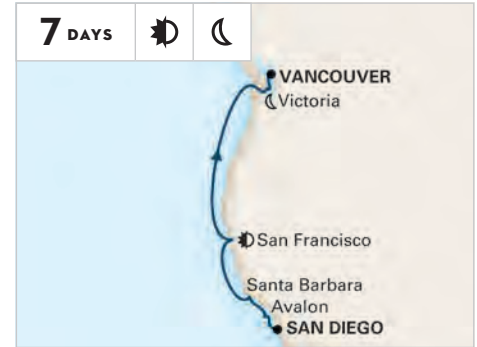


**CLASSIC CALIFORNIA COAST**

**ROUNDRIP SAN DIEGO**

*Koningsdam*  
**2021:** Oct 31\*; Nov 7\*  
**2022:** Mar 20, 27

\* These itineraries vary; see hollandamerica.com for details.



**WINE COUNTRY & PACIFIC NORTHWEST**

**SAN DIEGO TO VANCOUVER**

*Koningsdam*  
**2022:** Apr 3

**C Evening Stay.** Departure between 10:00pm and Midnight.  
**Extended Stay.** Departure leaving the next calendar day.

See our 1- to 5-day Pacific Coast voyages, and the most up-to-date cruise details and fares on hollandamerica.com.



Victoria, British Columbia



San Francisco, California



# EXPLORATIONS CENTRAL<sup>®</sup>



## TRANSFORMING THE TRAVEL EXPERIENCE

Go beyond the usual tourist track and experience amazing new places and cultures in an authentic way. Holland America Line's exclusive Explorations Central<sup>®</sup> destination programming is designed to deepen your understanding of the places you visit. Indispensable travel resources and opportunities to engage with our own experts, as well as local insiders, make exploring each port of call more vivid and meaningful.

## EXC TALKS<sup>®</sup>

Get an insider's perspective and hear the kinds of stories only locals know at these informative onboard talks.

## PORT TO TABLE FOOD & DRINK EXPERIENCES

Food is the gateway to understanding a culture. Delve into each region's culinary traditions through onboard cooking demonstrations and food and wine tastings.

## EXPLORATIONS CENTRAL DISCOVERY CENTER

Drop by the Explorations Central discovery center in the Crow's Nest for helpful port information and real-time data from the ship's bridge.

This dedicated space is currently available on *Eurodam*, *Nieuw Amsterdam*, *Nieuw Statendam*, *Oosterdam*, *Rotterdam*, *Westerdam* and *Zuiderdam*.

## BEST PRICE GUARANTEE | shore excursions

### UNIQUE SHORE EXCURSIONS

Whatever lights up your world, a Holland America Line shore excursion helps you connect deeply with the people and places you visit. Guests who pre-book shore excursions are guaranteed the lowest rates on comparable shore excursions, or Holland America Line will provide an onboard credit of 110 percent of the price difference.

### GROUP EXCURSIONS

Holland America Line's dedicated Group Shore Excursions Team proudly offers shore excursions perfectly crafted to groups' needs and interests including art, architecture, history, nature — even shopping! Contact us at [HAL\\_Group\\_Shore\\_Excursions@hollandamerica.com](mailto:HAL_Group_Shore_Excursions@hollandamerica.com) for more information or to book a group.

### CITY STAYS

Offering a seamless experience ashore, City Stays and Pre/Post Overland Tours make it easy to explore more before or after a cruise.

# WORRY-FREE PROMISE

Your first cruise back to sea should be nothing short of amazing, and that begins with a seamless booking experience. When you're ready to cruise again, our Worry-Free Promise program gives you full flexibility to change your plans, cruise protection before and during your journey, and peace of mind with enhanced health and safety protocols on board and on shore.

## FLEXIBLE CANCELLATION

Book any cruise by September 30, 2021 (that departs through December 31, 2021) and you can cancel for any reason up to 30 days before departure and automatically receive a Future Cruise Credit. Additionally, you may cancel up to your sailing date if you test positive for COVID-19 and will also receive a Future Cruise Credit.\*

## TRAVELWELL® HEALTH & SAFETY PROTOCOLS

Your health and safety, as well as that of our staff and crew, is our highest priority. We work directly with the U.S. Centers for Disease Control (CDC) and the World Health Organization (WHO) to implement best practices, from enhanced screening prior to embarkation to additional sanitation measures on board. We are in the process of finalizing all required COVID-19 protocols for guests. Please visit [hollandamerica.com](http://hollandamerica.com) for the latest health and safety protocols.

Holland America Line cruises departing through **December 31, 2021**, are available for guests who have received their final dose of an approved COVID-19 vaccine at least 14 days prior to the beginning of the cruise and have proof of vaccination. Approved forms of documentation will be confirmed closer to time of departure and must be shown prior to boarding. Sailings will initially operate at reduced capacity

\*Terms and restrictions apply. Please see [hollandamerica.com](http://hollandamerica.com) for additional details.

Consult [wwwnc.cdc.gov/travel/notices/covid-4/coronavirus-cruise-ship](http://wwwnc.cdc.gov/travel/notices/covid-4/coronavirus-cruise-ship) for the latest CDC cruise travel advice, warnings and recommendations. Ships' Registry: The Netherlands.



Holland America Line®  
SAVOR THE JOURNEY

# TERMS & CONDITIONS

## RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency ("TA") to book your reservation, you shall pay deposits and payments for Holland America Line's ("HAL") services to such TA. HAL will only issue travel documents if and when it has received full payment from TA. HAL will only make any refunds to the applicable TA based on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

## DEPOSIT AND FINAL PAYMENT REQUIREMENTS

Deposit is required at the time of cruise booking and final payment is due 60 to 90 days prior departure, depending on the sailing date and cruise length.

## CANCELLATIONS

Depending on the sailing date and length of your cruise, our cancellation policy allows you to cancel your 2021-2022 Hawaii, Mexico or Pacific Coast voyage up to 61-91 days prior to departure and receive a full refund. Cancellation fees are based on the fare paid (including 3rd & 4th guests), excluding Taxes, Fees & Port Expenses ("TFPE"), transfers, surcharges, shore & land excursions and most pre-purchased gift(s) and/or special service(s). The amount of cancellation fee varies based on the sailing date, length of sailing for the Cruise and time of cancellation. See more details in the [Cruise Contract](#).

## CREW INCENTIVE AND SERVICE CHARGES

For your convenience, a **Crew Incentive** will be automatically added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services, and Galley areas. The amount of the Crew Incentive is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Incentive and Service Charge Policy. A **Service Charge** will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the Cruise Fare. The Crew Incentive and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our [Crew Incentive and Service Charge Policy](#).

## TAXES, FEES & PORT EXPENSES

"Taxes, Fees & Port Expenses" or "TFPE" as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well third-party fees and charges arising from a vessel's presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

## GUESTS WITH DISABILITIES

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the [Accessible Cruising section](#) of our website.

## MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guest will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs.

## PASSPORTS/VISAS/IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minor's permissions, medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate government authority to determine the necessary documents. Guest will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or noncompliance with applicable regulations.



Vancouver, B.C.



Cabo San Lucas, Mexico



Hawaii

## RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curaçao C.V. Transportation aboard the ship is provided solely by the Shipowner and Operator and pursuant to the [Cruise Contract](#) that you will receive prior to embarkation. Ships' Registry: The Netherlands.

Non-Holland America Line services (for example shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

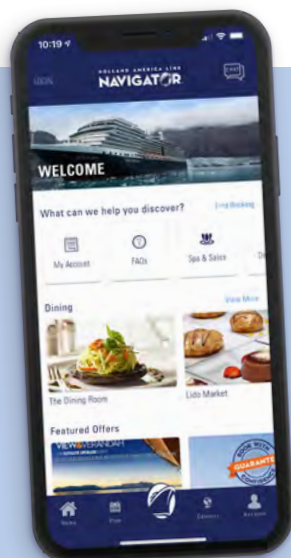
## ACCURACY OF CONTENTS / GENERAL

Contents of this brochure are subject to change at any time at the sole discretion of HAL. Please refer to [hollandamerica.com](http://hollandamerica.com) for up-to-date information. **Any advertised offer may be changed or revoked at any time.**

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

**All guests will be required to agree to the [Cruise Contract](#) and all information and terms therein.**



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